

Statute of Apartamenty Kazimierz Dolny

§ 1 SUBJECT OF THE TERMS AND CONDITIONS

1. The terms and conditions define the rules of service provision and liability of Apartamenty Kazimierz Dolny.
2. The terms and conditions are an integral part of the agreement concluded with the Guest, by making a reservation and payment/deposit for the room. The deposit/payment for the reservation is a confirmation of your understanding of the terms and conditions and your commitment to follow the terms and conditions.
3. The price list is an integral part of the terms and conditions.

§ 2 HOTEL DAY

1. The hotel day starts at 3pm until 11am the next day. The amount of hotel days are specified by the Guests.
2. The hotel may refuse to extend the stay/hotel day in case of the lack of available rooms or specifically for Guests who do not comply with the rules.
3. The swimming pool is open from 11: 00 to 21: 00. The hotel provides one towel per person to use at the swimming pool facility. Towels are available at the reception desk. Cost one towel is 15 PLN. For the loss/destruction of pool towels, the Guest will be obliged to pay a contractual penalty in the amount of 50 PLN. per item.

§ 3 BOOKING, CANCELLATION AND CHECK-IN

1. The reservation is considered confirmed after payment of the reservation fee in the amount of 50% of the price, provided that the value of the fee is no less than the price of one day. In case of booking through the booking.com service, the booking conditions specified in the service apply booking.com.
2. No advance payment will automatically cancel the reservation. No advance payment for the reservation made by the service booking.com, as well as, in case of cancellation of the reservation - the conditions specified in the booking.com offer apply.
3. Detailed booking and cancellation policies can be found on the official website Apartamenty Kazimierz Dolny.
4. In case of non-cancellation of the reservation in accordance with the terms and conditions or the non-arrival of the Guest in the reserved time, the owner reserves the possibility to retain the booking fee or the amount for the entire stay, in accordance with the cancellation policy.
5. Guests are required to check in immediately upon arrival. Guests are required to show a current identity document with a photograph according to Polish law (Ust. z 10.04.1974 o ewidencji ludności i dowodach osobistych Dz.U. z 2001 nr 87 poz.960).
6. Guests of Apartamenty Kazimierz Dolny who have not checked in are allowed to stay in the Guest's apartment only from 10:00 to 21:00.
7. In case of cancellation during the stay, the Facility will not refund the fee/part of the fee for the current hotel day.
8. Shortening of the stay after the cancellation date is treated as a cancellation and entails the obligation to pay for the entire booked stay. Deviations from the above point shall be made only by the owner of the object.
9. Apartamenty Kazimierz Dolny reserves the right to change the reserved room to another room if necessary.
10. The Guest may not transfer the room to other, non-registered persons, even if the period for which he/she paid the fee has not expired.

§ 4 GUEST RESPONSIBILITY

1. The Guest bears full material responsibility for any damage or destruction of the equipment and technical facilities of the object, arising from his fault or from the fault of visitors, children under his care/supervision, up to the full amount. The property reserves the right to charge the Guest's credit card for any damage caused, even after his departure and after the damage is established.
2. Smoking of all tobacco derived products on the premises and in the immediate vicinity outside designated areas is strictly prohibited. The Facility is equipped with smoke detectors. The Facility reserves the right to impose a contractual penalty of 500PLN on the Guest, in case of non-compliance with the smoking ban, and to financially charge the Guest for the cost of possible room refreshment.
3. In case of unjustified activation of the fire or alarm system, a contractual penalty of 1000.00 PLN will be imposed on the Guest, as well as, the total cost of any fire/police/law enforcement intervention.
4. Children under 18. year of age must be on the premises under the constant supervision of legal guardians. Legal guardians bear full material responsibility for any damage caused by children.
5. The Guest shall notify the reception of any damage as soon as it is discovered.
6. Due to the requirements of fire protection and general safety in the apartment, guests are not allowed to use heaters, microwave ovens, heaters, air conditioners, gas appliances and appliances powered by electricity, which do not belong to permanent equipment of the apartment. This does not apply to chargers and power supplies for RTV and computer devices.
7. In case of violation of the provisions of the rules, the Facility may refuse to provide services to the person who violates them. Such person is obliged to immediately comply with the requirements of the Facility, to settle the payment for previous services, to pay for possible damages and/or to leave the Facility.

§ 5 FACILITY RESPONSIBILITY

1. If a Guest reports a problem with the occupied room, the Facility will, if possible, offer another apartment or compensation for the inconvenience.
2. Apartamenty Kazimierz Dolny is not responsible for damage and/or loss of a car or other vehicle/Guest belongings, or objects left inside, regardless of whether these vehicles were parked in the parking lot of the Facility or outside the Facility. Guests are required to provide the vehicle registration number upon check-in.
3. Apartamenty Kazimierz Dolny possesses an OC insurance.
4. Facility Apartamenty Kazimierz Dolny obliges all Guests to use the pool/sandbox responsibly. The legal guardians are solely responsible for children aged 0-18 years who remain in their care and for their safety when using the pool/sandpit. Apartamenty Kazimierz Dolny accepts no liability for personal injury resulting from irresponsible use of the swimming pool/sandpit. It is forbidden to drink alcohol in the pool/sandpit and in its immediate surroundings.

§ 6 RETURN OF BELONGINGS LEFT BEHIND

1. Personal items left by the Guest will be returned to the address indicated by the Guest, at his sole expense.
2. If no such disposition is received, the items will be stored for a maximum of 3 months and then donated to charity or for public use. Food items will not be stored.

§ 7 QUIET HOURS

1. Quiet hours are in effect from 22: 00 to 7: 00.



§ 8 MEALS

1. Meals are served only in the dining area, at set times. Breakfast buffet is available from 8:00am -10: 00am. Taking food from the dining area to the apartment or outside the property is forbidden.

§ 9 COMPLAINTS

1. Guests have the right to file a complaint if they notice any shortcomings in the quality of the services provided. The complaint should be filed immediately after they are noticed. If you have any objections, please contact the owner of the property, at the reception or by e-mail:

kontakt@apartamentykazimierzdolny.pl

§ 10 ADDITIONAL PROVISIONS

1. For guests' safety, Apartamenty Kazimierz Dolny is monitored.
2. By receiving entrance to the room, the Guest becomes the host of the room.
3. The front door code will be deactivated on the day of check-out.
4. On request, the room can be cleaned (for stays longer than 3 nights).
5. Pets are not allowed in the Facility.
6. Parking of vehicles is allowed only in the designated place for this purpose. We offer parking in the Villa Kazimierz Dolny. Parking is paid. We do not guarantee parking spaces for all guests.
8. It is forbidden to conduct door-to-door canvassing and sales on the premises of Apartamenty Kazimierz Dolny.
9. It is forbidden to make excessive noise on the premises of the Facility, cause unpleasant odors, or other activities that disturb, harm or annoy other Guests.
10. Guests are not allowed to make any changes to the dormitory rooms and their furnishings, except for minor rearrangement of furniture and equipment, not affecting their functionality and safety of use. Please do not take towels, blankets or other outdoor items out of the room.
11. Apartamenty Kazimierz Dolny provides guests with free internet access. The internet password will be provided at check-in.

At the reception desk you can ask for:



room cleaning (stays over 3 nights)



towel change (stays over 3 nights)



towel for the swimming pool (15 PLN)



baby cot



ironing board and iron



instant coffee and tea in sachets



information about nearby attractions



assistance in organizing sightseeing



LIST OF EMERGENCY PHONE and info numbers

Single European Emergency Number	112
Emergency Medical Service	999
Fire Department	998
Police	997
Electricity emergency service	991
Heating emergency service	993
Gas emergency service	992

Useful places nearby

SWIMMING POOL

The swimming pool in our facility is available only to our guests in the summer season from 11:00am to 9:00pm. Bath towels are available from reception upon request. Children aged 0-18 should be under the constant supervision of adults.

PHARMACY

The nearest pharmacy is in the building of the clinic at ul. Lubelska 32/34 and is open every day. The nearest night pharmacy is in Puławy - 12 km.

MEDICAL ASSISTANCE

In Kazimierz Dolny, the Ambulance Service is on duty for 24 hours. The clinic works on weekdays. The nearest hospital with an emergency department is in Puławy - 12 km.

POST OFFICE

The post office is located in the center of Kazimierz Dolny, at ul. Tyszkiewicza 2, available Monday - Friday 8:00 am - 7:00 pm, Saturday 9:00 am - 3:00 pm.

HAIRDRESSER

There are two hairdressing salons in Kazimierz Dolny.

CHURCH

There are 3 churches in Kazimierz Dolny, from which services are held in Fara - the Roman Catholic church at ul. Zamkowa 6 and the Monastery - ul. Klasztorna 6.

SKIING

In Kazimierz Dolny, there is a ski station with a disc lift, four ski routes, a trail for children, parking, equipment rental. It is also possible to hire an instructor for adults and children. Additional ski lifts are located in Rąbłów, Celejów and Parchatka.

BEACH

The city beach is a great place to relax. It is located at the end of Krakowska Street - entry through the embankment opposite the Granary of PTTK. The beach is available most of the year, when the appropriate level of the Vistula River allows it - most often from June to October.

THE LANDSCAPE PARK

The Kazimierz Landscape Park is a great area for walks and bicycle trips. The neighborhood of Kazimierz is colorful and peaceful. We recommend trips in the direction of Męcimierz and Podgórze, walks along numerous ravines.

ROPE FERRY

The ferry carrying pedestrians and vehicles across the Vistula river significantly shortens the journey from Kazimierz Dolny to Janowiec. The entrance to the ferry is at the end of ul. Krakowska, behind the quarry.

AIRPORT

The nearest airport is in Lublin, ul. Król Jana III Sobieskiego 1, 21-040 Świdnik - 76 km.

RAILWAY STATION

The nearest railway station is in Puławy - 12 km